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Johnson County Library is Working for You



Johnson County
Library

2010 Annual Report

A Message from the County Librarian



Sometimes in life we encounter inspiring people who make things happen. Midyear 2010, the Library Board recognized four Triple Crown Champions who did just that. These individuals – Joan Berkley Jim Lutz, Ellen Miller and Warren Robinson – were honored for their dedication and long years of service to the community. They each were a member of the Library Board of Directors and served on the Friends of the Library and the Library Foundation boards. Shortly after the recognition, Jim Lutz passed away after a valiant fight against cancer. I would like to dedicate this annual report to Jim. He was an inspiration to us all by his consistent and strong support of library service. He firmly believed in the power of reading and wanted the Library in his community to be a resource for everyone. We will miss his intellect, humor and support as we strive to seek excellence in the future of Johnson County Library services.

2010 was a year of increased challenges for Johnson County Library. The Library served as a community safety net for families with limited resources and for job seekers who accessed information and completed job applications on library computers. It is evident how important the Library has become in people's daily lives. More visitors came to the Library than ever before. Yet due to the economic downturn, library funding was reduced, impacting staffing levels and programming.

To reduce expenditures, the Library implemented many efficiencies such as eliminating paper overdue notices, introducing a new library catalog, cutting back library programs, and streamlining materials handling. Also, energy-saving design features in the newly renovated Leawood Pioneer Neighborhood Library reduced utility costs.

As we look to the future, funding resources continue to be tight. The Library will focus on maintaining valued core services and will continue to look for ways to reduce expenditures while keeping service strong. Friendly staff will continue to be available to meet library patrons' needs with reading recommendations as well as reliable resources and library materials.

The Library thanks those in the community, especially the Friends of the Library and the Library Foundation, for continued support.

A handwritten signature in black ink that reads "Donna Lauffer". The signature is written in a cursive, flowing style.

Donna Lauffer, County Librarian

JOHNSON COUNTY LIBRARY ADMINISTRATION

Donna Lauffer, County Librarian
Tricia Suellentrop, Deputy County Librarian
Diana Graves, Administrative Manager
David Hanson, Systemwide Services Manager
Kasey Riley, Communication Manager
Jennifer Mahnken, Branch Services Manager
Erica Reynolds, Information Technology Manager
Carolyn Weeks, Associate Director for Central Services

JOHNSON COUNTY LIBRARY BOARD

Kristin E. Hansen, Chair
Carol Snyder, Vice-Chair/Secretary
Mitra Templin, Treasurer
James P. Berger
Nancy Hupp*
James J. Lutz
Catherine Nugent
Charley Vogt
*appointed Nov. 2010

JOHNSON COUNTY, KANSAS BOARD OF COUNTY COMMISSIONERS

Annabeth Surbaugh, Chairman
C. Edward Peterson, District 1
Jim Allen, District 2
David A. Lindstrom, District 3
Ed Eilert, District 4
Douglas E. Wood, District 5
Calvin Hayden, District 6



Early Childhood Literacy

Through continued outreach, Johnson County Library has been serving people all across Johnson County. The 6 by 6, Ready to Read Early Literacy Space at Antioch Neighborhood Library has provided a positive influence for families with young children. The successful program is being expanded to all library locations so that more young families can learn reading readiness skills.



"Getting my preschool-aged children to come to the Library used to be so hard and we could rarely stay very long. Since we started coming to the 6 by 6 space, it is almost a chore to get my children to leave. Thank you for making the Library fun as well as educational for them." – Tyson, Overland Park

Business Services

Johnson County Library has seen tremendous growth and demand for business services. With the economic downturn, library staff have focused efforts to support those individuals and businesses that have been adversely impacted. Through career tours, GovFest for Entrepreneurs and many résumé classes and career programs, Johnson County residents take advantage of library resources and services to support their businesses, job searches and skill building.



"Thanks to the Johnson County Library staff, I feel more prepared to find a new career. Without them, I would be just another face. I feel confident, now more than ever, that I will be a serious contender in the work force." – Julia, Lenexa

Civic Engagement

Johnson County Library provides a place for people to come together and discuss issues affecting the community and the nation. Civic engagement activities include forums, panel discussions, focus groups and interactive programs . . . everything from "What would you like from the Library" focus groups to a national dialogue with the America Speaks Town Meeting on the economy and the federal budget. The Library is dedicated to providing these opportunities for the community and encourages citizen participation.

"This gives me hope. If we can do it here, then they can do it in Washington." – Anonymous America Speaks participant



Literary

Johnson County Library offers various book discussion groups to promote reading, including the "Connect with a Classic" program, in conjunction with the Library's courier truck marketing campaign. This program celebrates classic literary works with programs and book discussions. Participants report that book discussion groups challenge them and stretch their reading boundaries beyond what they would choose on their own. With the new Web Catalog, it is easier than ever for patrons to experience all the Library has to offer.

Book clubs are "open, casual and comfortable."
– Kathy, Shawnee

Cost-Saving Efficiencies

Utilizing a new materials handling process, the Library has achieved an annual savings of approximately \$120,000. Processes that previously required two to four months have been reduced to two to four weeks. The remodeled Leawood Pioneer Neighborhood Library is now serving as a model for other locations. When changes are made within a Neighborhood Library, they will be made according to the cost savings/energy savings realized from this project.



"Following the expansion of Leawood Pioneer Neighborhood Library, we saw a significant decrease in utility bills that we can attribute to green technology. Prior to the expansion, utilities ran \$33,630 per year. After adding 8,000 square feet, utilities dropped to \$13,431." – Mike Heffernan, Library Facilities Manager

Breaking Records

Johnson County Library continues to set records for the number of people coming into the libraries and the number of items they checked out. In June 2010, the Library experienced a record-breaking month for both:

2009 Patron Visits: 251,733

2010 Patron Visits: 273,721

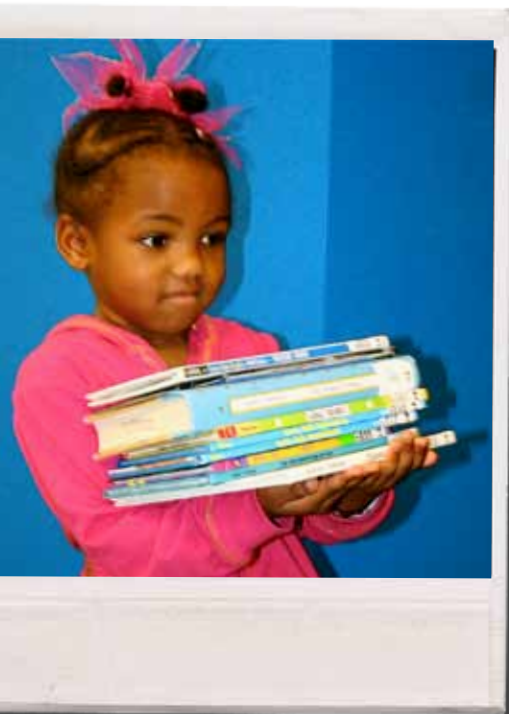
Increase: 4.5%

2009 Circulation: 653,066

2010 Circulation: 678,734

Increase: 3.9%

"The tight economy is bringing in people searching for jobs and career information or wanting to use computers. Many patrons are cutting back in their personal budgets, and they look to the Library as a free resource for newspapers, magazines and audiovisual materials, as well as books they no longer are able to or want to purchase. Libraries throughout the country serve as a community hub for information and lifelong learning." – Donna Lauffer, County Librarian



Statistical Summary

	2010	2009	2008	2007	2006	'06-'10 Change
Total Holdings ¹	1,108,718	1,143,168	1,159,703	1,193,186	1,196,429	-7.3%
Total Borrowers	NA	336,147	325,000	399,844	374,634	-
Total Circulation ¹	6,978,616	6,938,467	6,250,039	6,142,341	6,205,428	12.5%
Reference Transactions	245,167	231,595	243,542	240,443	257,070	-4.6%
Online Reference Searches ²	1,025,770	1,037,624	1,326,012	1,192,102	933,019	9.9%
Library Visits (Door Count)	2,783,498	2,742,281	2,628,430	2,514,745	2,520,181	10.4%
External Visits to Web site ⁴	2,330,735	2,206,840	1,901,700	NA	2,321,002	-
Program Attendance	66,304	73,632	90,408	95,882	108,969	-39.2%
Library Employees (FTEs) ³	286.6	283.7	282.7	282.3	282.6	1.4%
Volunteer Hours	46,373	41,677	36,312	38,065	31,208	48.6%
District Population (est.)	421,500	414,900	410,700	405,200	400,600	5.2%

¹Circulation and holdings include audiovisual materials, art prints, paperbacks and catalogued books. Materials in the U.S. government documents depository are not included in holdings.

²Searches performed internal and external to library facilities using online electronic resources to which Johnson County Library subscribes.

³Johnson County Library Employees (FTEs) are total authorized full-time equivalents.

⁴A new measurement software was implemented in 2008. Previous numbers are not compatible.

JOHNSON COUNTY LIBRARY LOCATIONS

(913) 826-4600

CENTRAL RESOURCE LIBRARY

9875 W. 87th St. • Overland Park, KS 66212

ANTIOCH NEIGHBORHOOD LIBRARY

8700 Shawnee Mission Pkwy. • Merriam, KS 66202

BLUE VALLEY NEIGHBORHOOD LIBRARY

9000 W. 151st St. • Overland Park, KS 66221

CEDAR ROE NEIGHBORHOOD LIBRARY

5120 Cedar • Roeland Park, KS 66205

CORINTH NEIGHBORHOOD LIBRARY

8100 Mission Rd. • Prairie Village, KS 66208

DESOTO NEIGHBORHOOD LIBRARY

33145 W. 83rd St. • De Soto, KS 66018

EDGERTON NEIGHBORHOOD LIBRARY

319 E. Nelson • Edgerton, KS 66021

GARDNER NEIGHBORHOOD LIBRARY

137 E. Shawnee St. • Gardner, KS 66030

LACKMAN NEIGHBORHOOD LIBRARY

15345 W. 87th St. Pkwy. • Lenexa, KS 66219

LEAWOOD PIONEER NEIGHBORHOOD LIBRARY

4700 Town Center Dr. • Leawood, KS 66211

OAK PARK NEIGHBORHOOD LIBRARY

9500 Bluejacket • Overland Park, KS 66214

SHAWNEE NEIGHBORHOOD LIBRARY

13811 Johnson Dr. • Shawnee, KS 66216

SPRING HILL NEIGHBORHOOD LIBRARY

109 S. Webster • Spring Hill, KS 66083

Expenditures

General Fund:

Personnel	\$12,939,736.71
Contractual	3,492,664.14
Commodities	3,392,619.74
Capital	128,033.74
Grants	269,238.90
Transfer to Capital Projects	-
Interfund Transfers	-
Total	\$20,222,293.23

Special Use Fund:

Contractual	\$ 34,628.20
Commodities/Capital	189,610.70
Debt Paid	2,396,929.76
Transfer to Capital Projects	551,250.00
Total	\$ 3,172,418.66

GRAND TOTAL **\$23,394,711.89**

JOHNSON COUNTY LIBRARY – MAILING ADDRESS

P.O. Box 2933
Shawnee Mission, KS • 66201-1333



www.jocolibrary.org