

## Outstanding



## Community



## Service





# Johnson County Library

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## JOHNSON COUNTY LIBRARY ADMINISTRATION

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# 2005 Annual Report



## A Message from the County Librarian

2005 was a year filled with many accolades and awards for the Johnson County Library staff. As County Librarian, I have the privilege of working with more than 350 library staff members who are dedicated to serving the public and helping library users find the materials and services they need.

Very often I hear good stories about the library...how one of our library employees has provided outstanding customer service or has impacted a life by matching up a patron's needs with library resources. Not only does library staff greet each patron with a friendly smile, but they focus on how to make that person's library experience a positive one also.

Due to the wonderful work of staff, Johnson County Library received 12 national and local awards in 2005 including being named one of the recipients of the prestigious 2005 National Award for Library Service. This is the nation's highest honor for extraordinary community service. Many of the library's programs and services that led to these award achievements include: outreach services to the homebound, incarcerated and the learning disabled; services for senior citizens, preschools and child care providers; resources and services for businesses; diversity training and programming; cultural programming; community issues forums; and partnership initiatives for community health and juvenile justice Web pages.

Library staff is creative and filled with ideas that are translating into new and exciting library programs and services. They are ensuring that library resources are available in print and online and that they are relative to support the needs of the community. The full menu of program and service offerings at Johnson County Library has something for everyone. We want those who live and work in our community to benefit from our programs.

A handwritten signature in blue ink, reading "Mona Carmack".

Mona Carmack,  
County Librarian

*At the White House ceremony for Johnson County Library's 2005 National Award for Museum and Library Service, from left: Acting Director of IMLS Mary Chute; County Librarian Mona Carmack, local businesswoman Denise Upah Mills, and First Lady Laura Bush.*





Jonathan, Lauren and Joshua Gregory are home-schooled and are “regulars” at the Homework Help program at Johnson County Library’s Shawnee branch. During the school year, students in elementary and middle school can come to the library for assistance with their homework. All library branches now provide a space and resources for students. The goal of the volunteer and staff Homework Coaches is to teach students how to use the library resources to complete their assignments and special projects. The Gregory family started utilizing Homework Help after they heard about it from a friend. Since that time, they attend every Wednesday and are always excited about the opportunity to interact with their peers and receive individual assistance with their studies.

*“There is always someone here to help me when I need help.”*

– Lauren, 6<sup>th</sup> Grade

*“I can always ask for help if I need it, and I can use the library supplies and computers.”*

– Jonathan, 8<sup>th</sup> Grade

*“Someone is always there to help, plus I can get ahead in my work.”*

– Joshua, 3<sup>rd</sup> Grade









Denise Upah Mills launched her business, Six Degrees Solutions, with the aid of the business reference collection at the Johnson County Central Resource Library. Denise began research on her business plan and used the study rooms to hold meetings and conduct client research. Central Resource Library houses a comprehensive business reference collection, and patrons may access the online resources, including business databases, from their home or business computers. A regular library user, Denise accesses the online resources on a daily basis. Denise's multi-million dollar business continues to grow with the aid of Johnson County Library resources and has been featured in a new book entitled *A Passion of Her Own* by Kathryn Sommer.

*"The decision to use library resources is truly a financial decision. I keep the library on speed dial and tell my friends to go to the library and ask the reference librarians for assistance. Not only do they provide valuable information but they often follow up with additional relevant resources."*

– Denise Upah Mills,  
Entrepreneur



Terry White stays connected with the world through the services offered by Johnson County Library. Each month, Terry enjoys 10 to 20 audiobooks, videos and DVDs provided to her free of charge by JCL HomeConnect. This special library outreach service is available to homebound patrons and others who are unable to come to the library. Using Terry's request list of movies and audiobooks, library staff selects the materials, then mails them to her. When she is finished, she mails them back and provides a new request list. At age 52, Terry is a stroke survivor with limited vision and mobility.

*"Johnson County Library staff is one of the best and well-informed groups of people to work with. They are so kind and help me enjoy life every day through a great selection of audiobooks, DVDs and videos. The inspirational materials I check out really help me get through the day. I am so thankful that I can benefit from this library service."*

– Terry White,  
JCL HomeConnect Patron





National Award for Library Service, 2005  
Presented by Institute of Museum and Library Services

Kansas City Diversity Best Practices Award  
For Diversity Council, Diversity Training and Hispanic Heritage Fiesta (Governmental Affairs Division)

ASCLA/NOD Award  
Association of Specialized and Cooperative Library Agencies (ASCLA), a division of the American Library Association (ALA), and the National Organization on Disabilities (NOD), presented to C.J. Sullivan for "Literature for the Learning Disabled Adult"

National Association of Counties (NACO)  
Achievement Awards

- Community Issues 101: Building Community
- Explore Your DisAbilities Day
- Coalition for Positive Aging: Maximizing Resources and Effectiveness

National Association of County Information Officers (NACIO) Awards

- The Sixties Project: An Interactive Community Experience (Public Participation Category)
- Community Issues 101: Building Community (Public Participation Category)
- The Sixties Project: A Media Relations Success Story (Media Relations Category)
- Hispanic Heritage Fiesta: Welcoming a New Constituency (Community Event Category)
- 2003 Annual Report (Annual Reports Category)

Thomson Gale/ Library Journal  
"Movers & Shakers"

Presented to Youth Outreach Librarian Kathy McLellan and Young Adult Librarian Tricia Suellentrop for their work with teens in the justice system

Third Place, America's Best Libraries –  
*Hennen's American Public Library Rating Index*  
In the 250,000-500,000 population category

## Expenditures

General Fund:	
Personnel	\$11,532,619
Contractual	2,794,660
Commodities	2,373,592
Capital	0
Grants	413,602
Transfer to Capital Projects	0
Total	\$17,114,473

Special Use Fund:	
Contractual	\$ 201,414
Commodities/Capital	502,568
Debt Paid	2,480,712
Transfer to Capital Projects	0
Total	\$ 3,184,694

GRAND TOTAL \$20,299,167

## Statistical Summary

	2005	2004	2003	2002	2001	'01-'05 Change
Total Holdings <sup>1</sup>	1,177,167	1,216,777	1,198,745	1,220,181	1,172,525	0.4%
Total Borrowers <sup>2</sup>	345,753	340,405	320,327	297,970	314,831	9.8%
Total Circulation <sup>1</sup>	6,179,254	5,832,860	5,378,397	5,501,007	5,105,952	21.0%
Reference Transactions	287,083	457,676	460,034	461,256	487,738	-41.1%
Online Reference Searches <sup>3</sup>	750,963	622,692	464,529	375,532	393,568	90.8%
Library Visits (Door Count)	2,534,070	2,501,857	2,533,304	2,577,919	2,406,715	5.3%
Program Attendance	101,654	98,353	96,231	80,831	83,777	21.3%
Library Employees (FTEs) <sup>4</sup>	282.7	279.9	281.9	282.4	275.6	2.6%
Volunteer Hours	30,655	25,970	27,864	28,040	27,208	12.7%
District Population (est.) <sup>5</sup>	391,500	386,100	376,900	368,700	366,200	6.9%

<sup>1</sup>Circulation and holdings include audiovisual materials, art prints, paperbacks and catalogued books.

Materials in the U.S. government documents depository are not included in holdings.

<sup>2</sup>Patron database was purged in 2002 and 2005 of cardholders who had not used their cards for three years.

<sup>3</sup>Searches performed internal and external to library facilities using online electronic resources to which JCL subscribes.

<sup>4</sup>Johnson County Library Employees (FTEs) are total authorized full-time equivalents.

<sup>5</sup>Estimates of population are from the SURVEY OF BUYING POWER for the beginning of the year.

## JOHNSON COUNTY LIBRARY LOCATIONS

### CENTRAL RESOURCE LIBRARY

9875 W. 87th St. • Overland Park, KS 66212  
(913) 495-2400 TDD (913) 495-2433

### ANTIOCH LIBRARY

8700 Shawnee Mission Pkwy. • Merriam, KS 66202 • (913) 261-2300

### BLUE VALLEY LIBRARY

9000 W. 151st St. • Overland Park, KS 66221 • (913) 495-3850

### CEDAR ROE LIBRARY

5120 Cedar • Roeland Park, KS 66205 • (913) 384-8590

### CORINTH LIBRARY

8100 Mission Rd. • Prairie Village, KS 66208 • (913) 967-8650

### DESOTO LIBRARY

33145 W. 83rd St. • De Soto, KS 66018 • (913) 583-3106

### EDGERTON LIBRARY

319 E. Nelson • Edgerton, KS 66021 • (913) 893-6720

### GARDNER LIBRARY

137 E. Shawnee St. • Gardner, KS 66030 • (913) 856-7223

### LACKMAN LIBRARY

15345 W. 87th St. Pkwy. • Lenexa, KS 66219 • (913) 495-7540

### LEAWOOD PIONEER LIBRARY

4700 Town Center Dr. • Leawood, KS 66211 • (913) 344-0250

### OAK PARK LIBRARY

9500 Bluejacket • Overland Park, KS 66212 • (913) 752-8700

### SHAWNEE LIBRARY

13811 Johnson Dr. • Shawnee, KS 66216 • (913) 962-3800

### SPRING HILL LIBRARY

109 S. Webster • Spring Hill, KS 66083 • (913) 592-3232

### JOHNSON COUNTY LIBRARY MAILING ADDRESS

P.O. Box 2933 • Shawnee Mission, KS • 66201-1333

### JOHNSON COUNTY LIBRARY WEB SITE

[www.jocolibrary.org](http://www.jocolibrary.org)



Johnson County Library  
9875 W. 87th St., Overland Park, KS  
P.O. Box 2933  
Shawnee Mission, KS 66201-1333

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