This Shawnee Neighborhood Library display was created by Melody Kazmi (Information Specialist) and Jenny Mendez (Information Specialist). This display was created to promote self-checks, holds, and eBooks.
InformatIon item
February 14, 2012

To: Members of Johnson County Library Board of Directors
From: Sean Casserley, County Librarian
Re: County Librarian's Report for the Month of December 2012

This Month’s Highlights

Vanessa Schneider (Youth Information Specialist at Leawood Pioneer Neighborhood Library) reports: “When I informed a teen the book they asked about had holds on it, she didn’t want to be placed on the list so I asked her what type of book she was looking for. She then asked if I had any of the booklists that I ‘booktalked’ in her school. She said she came in after the booktalks but the titles were out. She was thrilled when I gave her another copy of the list and found one on the shelf for her to take that day.”

Leawood Pioneer Neighborhood Library reports: “One teen girl came in with her mother. She said they were glad Vanessa Schneider was there because she had helped them last time and the series she recommended had become one of her favorites. She left with a new stack of (books from the) series to try.”

Octavia Vonderheyde (Information Specialist at Leawood Pioneer Neighborhood Library) reports: “I, personally, had two families over winter break from out of town comment on how they liked what we did here. Specifically, they loved how we had interactive activities and wished their home library did it as well.”

Kathee Goldsich (Youth Services Librarian at Shawnee Neighborhood Library) reported: “The pizza party at Shawnee Mission North West was a reader’s feast. These 15 SLAB (Student Library Advisory Board) students could barely eat their pizza for all the comments they had to share about what they had read and what they are reading and what they want to read in the future. SMNW librarian, Caroly LaFever, and I couldn’t stop smiling as we sat back and enjoyed seeing what the love of reading has brought to these students.”

Staff at the Shawnee Neighborhood Library reported: “Staff have had several patrons remark how much they appreciate the library, and how much they appreciate the library, and many are excited about Johnson County Library offering eBooks. One woman, in passing the circulation desk, smiled at me and said, “I love this library!”

One staff member (unidentified) reported: “I helped a lady and her family on the computer. When she was leaving she came over, thanked me profusely and told me that they had fallen on hard times and no longer had access to a computer and the library was a blessing to them right now.”

DeSoto Neighborhood Library reported: “Computers and coffee. Feel like an internet café!”

Antioch Neighborhood Library reported a patron comment: “Thank you for showing me the website. I didn’t know you could do all that online. This is great!”

Carol Cichelli (Information Specialist at Antioch Neighborhood Library) reported: “I helped a gentleman with a job application online. He returned a few days later and thanked me for all my help and told me he got the job! He was so happy and appreciative.”
I. Using Library Resources

Elementia has received 450 submissions. All the funds have been obtained. Planning for the reception on February 12, 2013 is complete.

The Lackman Neighborhood Library reported the need for more meeting spaces for teens. They report: “They like to study and work on projects in groups. A main goal for our work plan is to move magazines to the Quiet room and turn the Magazine room into a cool meeting space with special appeal to teens and college students. They would add whiteboard paper and make available a large television with internet capability for presentations, conferencing, etc.

Shawnee Neighborhood Library reported: “A patron requested a VHS copy of The Miracle, with Roger Moore through ILL. The wrong movie came in. I went into WorldCat and it showed that KCKPL had the title. The patron had a library card for that system and I showed her how to make a hold request. I then looked up directions to the library. She was very grateful that I took the time to help her look up her items and place the holds.”

A Shawnee Neighborhood Library patron wanted to watch four movies for the holiday weekend. The library copies of all four movies were checked out. Staff did a search on Amazon, Barnes and Noble, Best Buy, Target and Wal-Mart to see if they could purchase the movies that day. The research found all four titles available at Barnes and Noble for purchase. The patron was so excited that our staff took the time to help her look up her items and place the holds.

Johnson County Library was able to increase the overall self-check percentage to over 80%, allowing staff to spend more time with patrons and provide patron service.

II. Early Literacy

Lackman Neighborhood Library staff report: “I overheard a little boy pull his dad over to the (board) games. The dad remarked how cool it was that the Library had games. The little boy asked his dad to play and the dad mentioned they had games at home and would play there. The little boy persisted and the dad agreed to play Boggle Jr. with the boy. It was nice hearing them play together and the dad going over phonetics with them as they played the game.

III. Serving Children & Teens

Chris Koppenhaver (Youth Service Librarian at the Lackman Neighborhood Library) reports: “In the past, I’ve been a regular presenter at the Mill Creek Elementary’s (SMSD) Creative Communications Workshop, but had to sit out last year due to staff shortages. The principal was in looking for books and asked if I’d be available in 2013 and I confirmed that I would be, so I’ll be doing that on March 1, 2013.”
IV. Serving Adults

Planning for Adult Summer Reading has begun. The initial planning stage is based on moving the program to Bibliocommons and using their modules.

V. Collection Development

Many locations report feedback regarding eBooks. Patrons are excited and have expressed happiness with how easy the system works and the in-depth walkthrough for several electronic devices on the web.

Patron comments indicate they are very pleased with the new sorters in some locations.

VI. Interlibrary Loan

ILL borrowed 2,300 items in December 2012 and loaned 1,848 items.

14 new libraries requested materials from Johnson County Library in December.

VII. Early Literacy Outreach

Johnson County Library continues working with the Kansas State Library regarding the expansion of the 6 by 6 program. This month, Bradley Debrick (Early Literacy Coordinator) provided the State Library with 6 by 6 activity kit plans.

The Antioch Neighborhood Library 6 by 6 Space had 1,689 visitors. This breaks down to 84 people each day. The final numbers for 2012 showed a 12.8% increase in attendance from 2011.

VIII. Outreach

This month, the Cedar Roe Neighborhood Library IS placed 127 holds for HomeConnect patrons, while the clerks handled 491 items for 85 patrons. Systemwide, they reached 266 seniors.

IX. Marketing and Community Engagement

Kasey Riley (Director of Communications) has returned from medical leave.

Johnson County Library was the focus of national press in the month of December for the Books and Butchers event held November 3, 2012.