

Board Report August 12, 2021

AGENDA

JOHNSON COUNTY LIBRARY BOARD OF DIRECTORS REGULAR MEETING, August 12, 2021 MONTICELLO LIBRARY LARGE MEETING ROOM 22435 W. 66th St., Shawnee, KS 66226 4:00 p.m.

The public can view the broadcast of the meeting on the Johnson County Library <u>Facebook page</u> for a live feed or later when the video is posted to the Library's website.

If you have information or comments related to any item on our agenda that you would like to have presented to the Library Board, we encourage you to submit that information in writing. If you wish to submit information, please email comments or statements to casserleys@jocolibrary.org before noon on the Wednesday before the Thursday Library Board meeting. Comments received by noon will be shared with the entire Board prior to the meeting.

I.	Call to Order
II.	Citizen Comments
III.	Remarks A. Members of the Johnson County Library Board of Directors B. Board Chair, Bethany Griffith C. Development Department a) Friends of the Library: written report presented by Karen Ristau
IV.	Reports A. Board Counsel – Fred Logan and Andrew Logan – report on Library Board Committee Assignments, Library Board Building Liaisons B. County Librarian Report – Sean Casserley, County Librarian 1. Finances and Statistics – Dave Vratny, Finance Director
V.	Consent Agenda A. Action Items: 1. Minutes of the July 8, 2021 Regular Library Board meeting

69
69
70

VIII. Adjournment

August 2021: Monthly Report

of the

Friends of Johnson County Library

to the

Board of Directors of Johnson County Library

Welcome, Madame Chair, and thank you and members of the Board, and Commissioner Hanzlick, and Mr. Casserley for this time to report on Friends progress on behalf of the Executive Committee.

There are 3 subjects in our report today, detailing activities of May / June 2021:

- New Internet Sales & Office Manager
- Financial Position
- Internet Sales

New Internet Sales & Office Manager

We have welcomed William Mitchell as the new Friends Internet Sales & Office Manager. He's in charge of the 40 volunteers who give 190+ hours per week to sorting, scanning, listing, and shipping books, DVDs, etc. sold on the web. He also uses his data analysis training to track sales and see how the Friends can improve their processes. Those skills have already resulted in savings for the Friends.

More than ten years ago, he started as a volunteer at the Friends and about five years ago served on the Operations Committee. William says that he recognized the importance of our mission to raise money for the Johnson County Library, and he wanted to be a part of this effort.

William previously worked as a technical proofreader for Black & Veatch, a software trainer for Cerner, a QA Engineer for several companies here in KC and around Chicago, and a continuing education instructor for JCCC. He's also written four Sci-Fi novels (the fourth is coming this summer).

You can put William's prodigious and formidable skills to the test: **shop online** now for great used-book bargains at friendsofjcl.org.

 It should be mentioned that with William's hire we have a team of only 2.9 FTE's who manage Friends operations and a budget that is now approaching \$500k.

Financial Position

The Friends are in solid financial shape. We're pleased to say we are weathering the COVID storm with energy, enthusiasm and some quick thinking from our staff and our Board.

- We've been able to build our operating reserve from 4 months to 6 months in spite of Covid. The reserve is intended to provide for unforeseen and unplanned revenue shortfalls, such as physical bookstore closures, Covid, or to cover cash flow on fixed expenses in low revenue months.
 Additionally, it will assist with covering the costs of consolidating the Friends' bookstores and either a move of the sorting center or a renovation of the existing location in Pine Ridge. The increase has not impacted our ability to support the library. We did this with:
 - 2 PPP Loans which have been forgiven
 - 2 Grants that have supported operations
 - No layoffs of full or part time staff, AND we have increased the <u>minimum</u> wage for our staff to \$15/hour, to remain competitive in the current market.

We have continued to meet and exceed our operating reserve goal of 6 months, so far in 2021. YTD we are 21% ahead in budgeted revenues – reason to celebrate, yes, but balanced by our 18% increase in expenses, driven by 1. absence-related overtime and 2. sales processing / shipping. Our new hire William is tasked with proposing some solutions for item 1. A subcommittee of our board's Financial Oversight committee is formulating an approach to managing sales expense down to take advantage of our 40% increase in internet sales since June 2020.

Internet Sales

Speaking of which, in June we fulfilled 1,920 orders of approximately 6200 items listed. We have expanded our inventory to include record albums, thanks to the support of a new volunteer who comes in asneeded to research and list donated LPs. Our 2019 listings, before automating the process, totaled just over 3000 items. When more inventory is visible, more sales are possible.

June sales of note include:

- \$195 for Nancy Drew Set (Books 1-56) sold through A-B-E Books to a customer in Azle, Texas.
- \$120 for <u>For-oysk Binnding armyn stur</u>: With Faroese (pronounced fair-oh-eez) Knitting Patterns Knitted Shawls sold through A-B-E Books to a customer in Wilmington, Delaware.
- \$9 for The Grand Barbecue: A Celebration of the History, Places, Personalities and Techniques of Kansas City Barbecue – sold for our own storefront for local pick up – no shipping expense!

May I answer any questions?

To: Library Board of Directors **From:** Stephanie Stollsteimer **Date:** August 12, 2021

Re: Johnson County Library Foundation update

Library Lets Loose Fundraising Event Goes Virtual, September 18

- We are pre-producing a wonderful program that will tell the Library story and why being a donor is so important to support the Library above and beyond what public funding provides.
- It will be broadcast via ZOOM with our production partner, Park University.
- You'll see the invitation in your place! If you look on the back, please note the names of 47 sponsors whose donations total is nearly \$110,000.
- These numbers surpassed our initial goals and are the best in the 6-year history of the event and we continue to recruit sponsors.
- It is thrilling and quite an honor to have this level of community support especially since it is a virtual event.
- We continue to plan for an in-person reception that evening and you'll be receiving an invitation.
- In addition to the event on the 18th, we are hosting summer events to build engagement!
- We have had three Trivia nights online and we have a Scavenger Hunt underway July 14 -August 18. We are using an app called GooseChase and we have nearly 60 teams participating.

Tours of Central

- Tours of Central have begun! We hosted the first group of Foundation leadership, Friends and volunteers.
- It is wonderful to share this progress with key Library community stakeholders and we'll include funders.
- There clearly are some naming and sponsorship opportunities which we will continue to explore.
- We'll continue to host these monthly September-December.

Foundation Board Outreach

- We are cultivating new members to the board. Each has a unique background and qualities to bring to board leadership.
- Note, if you know people who might be good additions to the Foundation board leadership, please let me know!

That concludes my report. Are there any questions?

JOHNSON COUNTY LIBRARY: Summary of Expenditures by Cost Category (.75 Increase Only) June 2021 50% of year lapsed

\$6,307,385

OPERATING FUND	2021
Programs	Budget
Revenue	3,913,449
Administrative Services Information Technology Collection Development Branch/Systemwide Services Transfer to Capital Projects Interfund Transfers	276,178
TOTAL OPERATING FUND EXPENDITURES	\$276,178
TOTAL .75 INCREASE FUNDS REMAINING OPERATING	\$3,637,271
SPECIAL USE FUND	2021 Budget
Revenue:	3,138,526
Expenses:	
Contractual Services (General Maintenance)	
Commodities (Capital Equipment)	
Transfer to Debt Payment	
Transfer to Debt Payment - CLMP Transfer to Capital Projects	468,412
TOTAL SPECIAL USE FUND EXPENDITURES	\$468,412
TOTAL .75 INCREASE FUNDS REMAINING SPECIAL USE	\$2,670,114

TOTAL .75 INCREASE FUNDS REMAINING ALL FUNDS

Expenditure of Friends of the JCL Donations 2021

Expenditure Details	June	YTD
Volunteer Recognition	\$0.00	\$75.00
Advertising/Promotion	0.00	0.00
Collection Materials	0.00	0.00
Professional Development/Staff Recognition	0.00	0.00
Technology/Recruitment Consulting & Expenses	0.00	0.00
Strategic Planning meeting supplies	0.00	0.00
GEM Award/Staff Recognition	0.00	0.00
Homework Help and Tutor.com	0.00	0.00
Summer Reading Club/Elementia	0.00	0.00
Other Library Programming	0.00	0.00
MidAmerica Regional Council	0.00	0.00
Joint Board Meeting Expense	0.00	49.12
Board Travel Expenses	0.00	0.00
Board Retreat Expenses	0.00	0.00
Miscellaneous	0.00	0.00
Total Expenditures	\$ -	\$ 124.12

JOHNSON COUNTY LIBRARY TOTAL REVENUE REPORT

June 2021 50% of Year Lapsed

REVENUE ALL FUNDS	2021 Year to Date	2021 Budget	% Budget Year to Date	% Budget YTD Prior Year
Ad Valorem	35,569,751	36,717,284	97%	97%
Ad Valorem Delinquent	4,857	288,773	2%	34%
Motor Vehicle	1,713,241	3,170,344	54%	47%
Library Generated - Copying/Printing	31,374	104,359	30%	22%
Library Generated - Overdues / Fees	163,071	768,271	21%	17%
Sale of Library Books	25,000	0	0%	0%
Misc Other	957	18,703	5%	3%
Reimbusement	135,563	330,043	41%	10%
Library Generated - Other Charges	0	3,641	0%	0%
Investment	65,768	58,404	113%	56%
Unencumbered Balance Forward	0	10,000	0%	0%
Recreational Vehicle Tax	13,437	12,325	109%	87%
Commercial Vehicle Tax	46,967	57,421	82%	86%
Heavy Trucks Tax	4,445	4,841	92%	116%
Rental Excise Tax	13,465	45,873	29%	49%
State and Federal Grants	131,285	265,638	49%	50%
TOTAL REVENUE	37,919,180	41,855,920	91%	92%

Expenses ALL FUNDS with Collection Encumbrance	2021	2021	% Categories
Categories	Year to Date	Budget	Expended
Salaries and Benefits	9,882,554	20,797,261	48%
Contractual Services	2,805,589	7,305,956	38%
Commodities	3,220,368	4,123,766	78%
Risk Management Charges	97,112	195,074	50%
Capital / Maintenance / Repair	744,590	3,338,526	22%
Transfer to Debt Payment	0	10,000	0%
Transfer to Capital Projects	0	2,777,596	0%
Grants	132,509	265,638	50%
Interfund Transfer	3,042,103	3,042,103	100%
TOTAL EXPENDITURES	19,924,825	41,855,920	48%
Revenue - Expenses as of June 30, 2021	17,994,355		
RESERVES ALL FUNDS	As of 12/31/20		
Reserves Operating Fund	11,832,474		
Reserves Special Use Fund	1,702,168		
Total JCL Reserves	13,534,642		

Scheduled Replacement Plan Funding

<u>-</u>	REVENUE RECEIVED TO DATE
2015 Fund Transfer	350,000
2016 Fund Transfer	699,000
2017 Fund Transfer	1,130,250
2018 Fund Transfer	1,147,850
2019 Fund Transfer	1,131,100
Total Revenue	<u>4,458,200</u>
	2021
Contractual Services	1,584,927
Building Repair	585,616
Architectural Services	68,820
Furnishings and Office Equipment	73,032
HVAC	178,193
Sorter Parts and Labor	4,113
Security System Maint & Repair	33,549
Vehicles	119,310
AED Equipment	9,613
Interfund Transfer	1,767,934
	<u>4,425,107</u>
Budget Remaining	<u>33,093</u>

JOHNSON COUNTY LIBRARY: Summary of Expenditures by Cost Category June 2021 50% Year Lapsed

OPERATING FUND	2021	2021	% Program
Programs	Year to Date	Budget	Expended
Administrative Services	1,696,210	5,689,263	30%
Information Technology	1,416,089	3,571,248	40%
Collection Development	1,619,325	3,543,153	46%
Branch/Systemwide Services	8,816,889	19,333,555	46%
Risk Management Charges	97,112	195,074	50%
Grants *	132,509	265,638	50%
Transfer to Capital Projects	0	2,777,596	0%
Interfund Transfer	3,000,562	3,000,562	100%
TOTAL OPERATING FUND EXPENDITURES	16,778,695	38,376,089	44%
	<u> </u>	· ·	
SPECIAL USE FUND	2021	2021	% Budget
	Year to Date	Budget	Expended
Contractual Services (General Maintenance)	63,900	176,305	36%
Commodities (Capital Equipment)	13,932	155,000	9%
Transfer to Debt Payment	0	10,000	0%
Transfer to Capital Projects	468,412	3,138,526	15%
TOTAL OPECIAL LIGE FUND EXPENDITURES	F46 244	2 470 924	469/
TOTAL SPECIAL USE FUND EXPENDITURES	546,244	3,479,831	16%
TOTAL EXPENDITURES	17,324,939	41,855,920	41%

JOHNSON COUNTY LIBRARY: Summary of Expenditures by Type June 2021 50% Year Lapsed

ALL FUNDS	2021	2021	% Categories
Categories	Year to Date	Budget	Expended
Salaries and Benefits	9,882,554	20,797,261	48%
Contractual Services	2,124,408	7,305,956	29%
Commodities	1,301,663	4,123,766	32%
Risk Management Charges	97,112	195,074	50%
Capital / Maintenance / Repair	276,178	2,977,596	9%
Transfer to Debt Payment	0	10,000	0%
Transfer to PBC Capital Leases	468,412	3,138,526	15%
Grants	132,509	265,638	50%
Interfund Transfer	3,042,103	3,042,103	100%
TOTAL EXPENDITURES	17,324,939	41,855,920	41%

JOHNSON COUNTY LIBRARY GRANTS MONTHLY REPORT

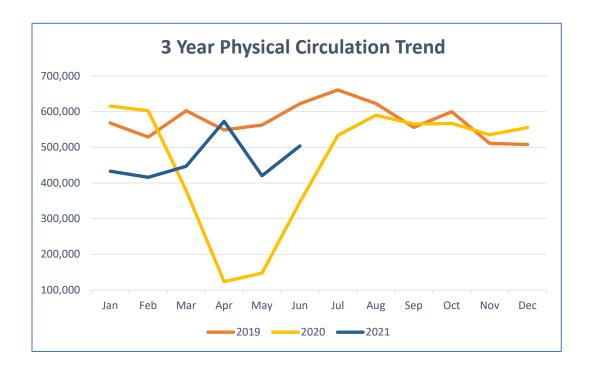
GRANTS*	Expenditures through 6/30/2021	Source	Received	Expenditures	Grant Award	Budget Remaining
28500008	6 2021 State Aid	State	3/22/2021	\$48,067.46	\$131,284.90	\$83,217.44

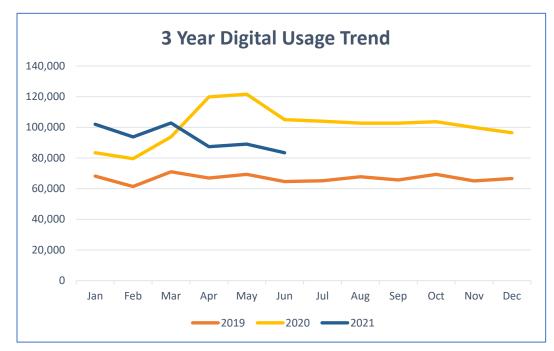
^{*}Includes all expenditures and revenues over the life of the grant.

Reopening Statistics June 2021

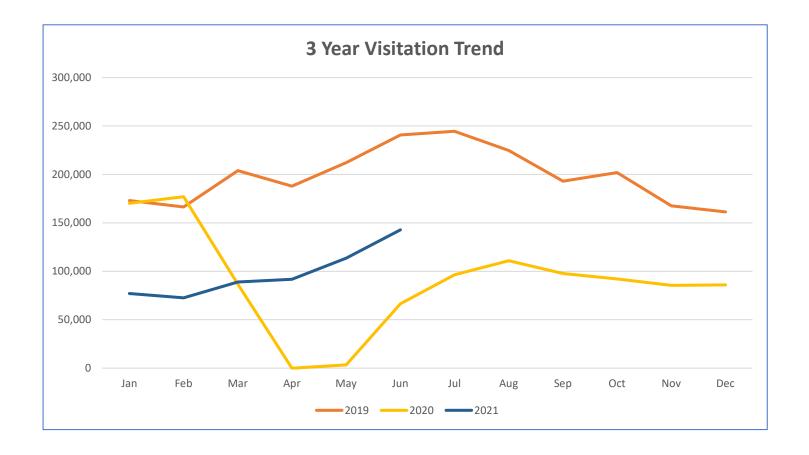


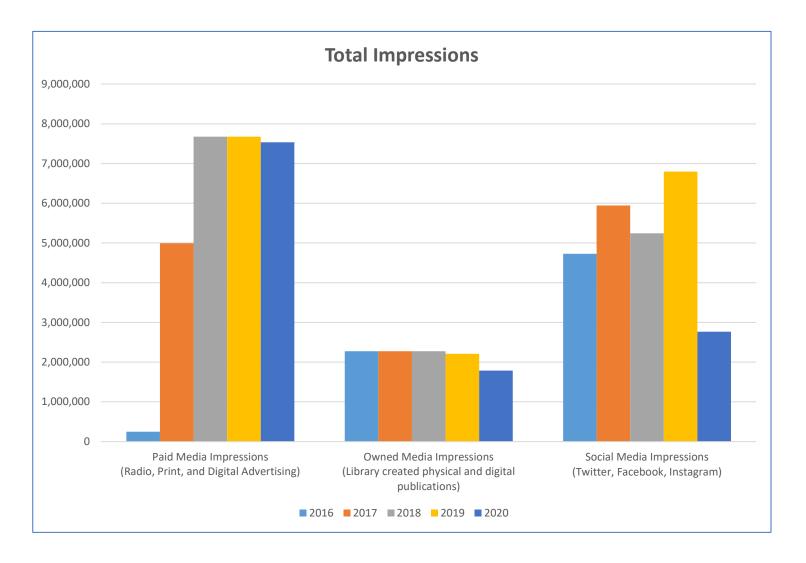
Physical and Digital Circulation



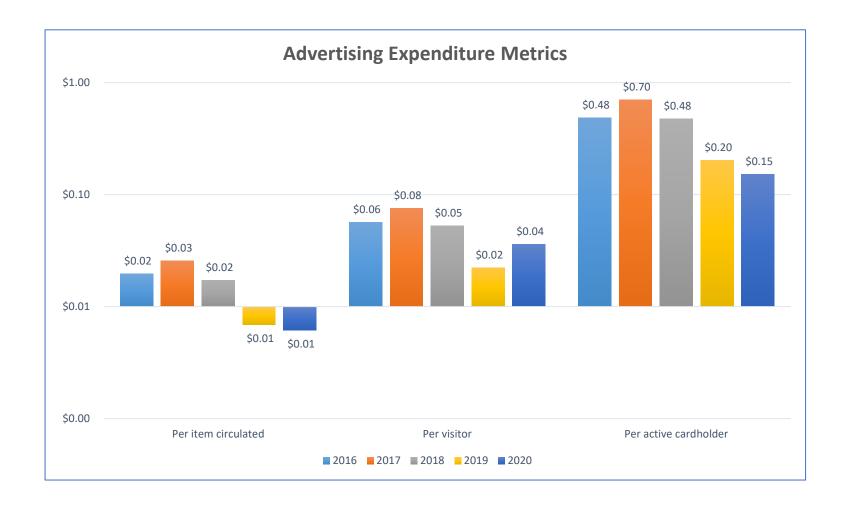


Visitation

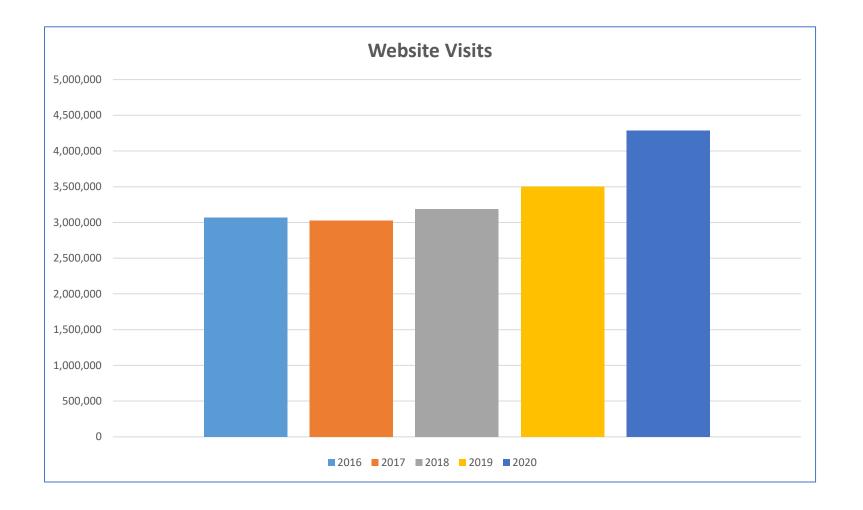


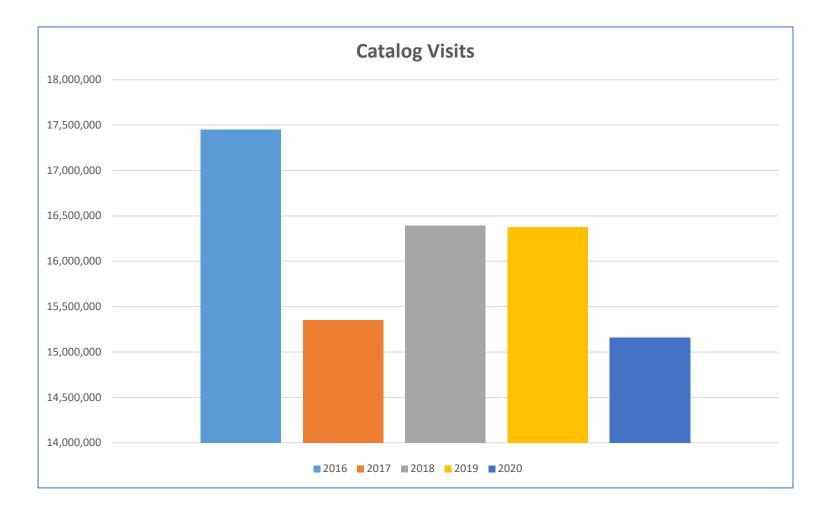


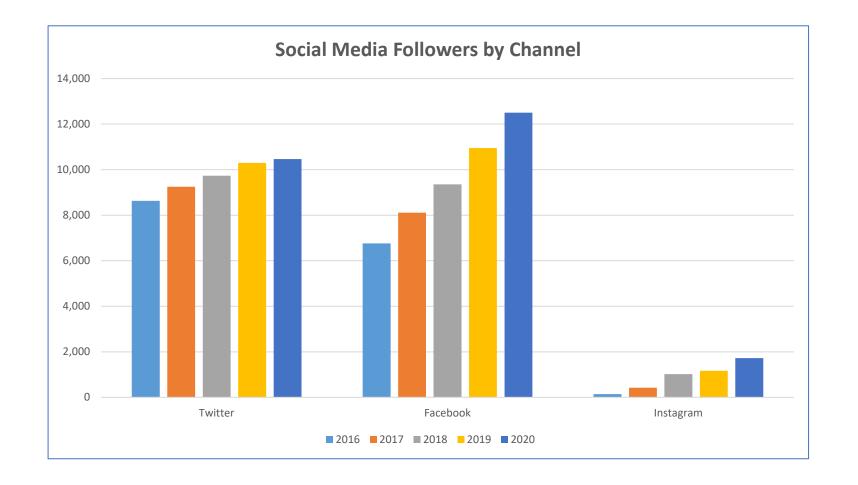












CX-Communications Update

August 2021





Associate Director of Customer Experience (CX)Ben Sunds



External Communication ManagerElissa Andre



Internal
Communication Manager
Laura Hunt



Project CoordinatorScott Sime



Marketing Specialist Ben Oglesby



Web Content (*Multimedia*)

Dave Carson



Communication Specialist Cindy Frazer



Web Content (Social Media) Amy Field



Communication SpecialistJennifer Taylor



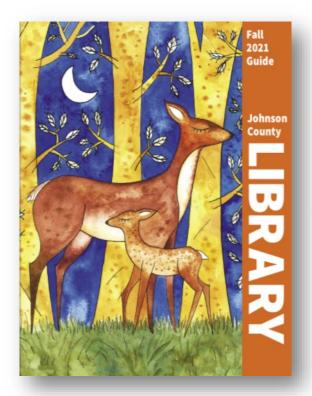
Support ClerkPatti Combs

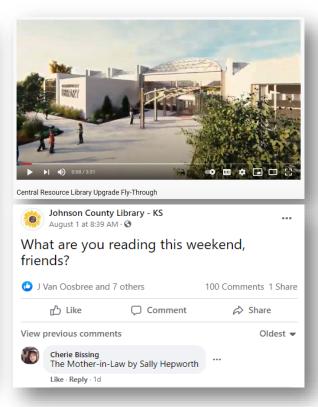
What We Do

- Website
- Social media
- SIRSI emails

- Print materials
- Advertising/Marketing
- Public relations

- Newsletters
- Content creation
- Partner organizations









Office Hours (Internal)



- Began weekly in May 2020; now monthly
- Promotes transparency
- 93% of staff say it's valuable

The ReSource (Internal)



- Staff intranet
- Rated third most useful communication channel
- Average monthly views tripled between Jan.
 2020 and July 2021

The Open Book



July 2021

Bicycling with Butterflies: Meet Local / Dykman



Local author Sara Dykman is the founder of **Beyond a B** uses the experiences of real life adventurers to bring soi. She has walked from Mexico to Canada, canoed the Miss source to sea, and biked many thousands of miles acros

Join us at this virtual author visit to hear about the adve her book, Bicycling with Butterflies. She will share storie mile bike ride following the migrating monarch butterfli into the wonders of wildlife that can be found through a adventures right in our own backyards.

Where: Online via Zoom When: Saturday, July 31 | 11 am - noon

Register

Events Happening in July & August



The Past is Prologue:
"Sumner High School: The
Best Kept Secret" A
Documentary Film



Artists in Sig

On Artists in Sig some of KCs beinsights about t



August 2021

The Fall Guide is Here





The Fall 2021 Guide is here! It's packed full of helpful information so you're up-to-date on Library buildings, upcoming events and programs, service highlights, Friends of Johnson County Library and Johnson County Library, Foundation news. The front and back covers feature art from Kansas Citybased visual artist 50 Anzorena. Get a sneak peak of the Fall Guide online before it hit branches on August 11.

View Online

Events Happening in August



Past is Prologue: Sumner High School

The Past is Prologue is a bimonthly program that highlights topics often left out, glossed over or misrepresented in our history books. In August, we will host a Q&A with filmmaker Kamiasha Moses-Tyner about her documentary film "Sumner High School: The Best Kept



Genealogy Resources

Genealogy help is at your fingertips with a wide range of Johnson County Library and Johnson County Cenealogical Society online resources. There are one-on-one online sessions, monthly online meetings covering a new topic each month and a variety of online

12-month average	145,000 subscribers
Open rate (unique)	26.2%
Click-thru (unique)	1.03%
Click-to-open	3.99%

Other Newsletters



Subscribers: 1,348

Avg Open Rate: 52.6%



Subscribers: 358

Avg Open Rate: 55%



Subscribers: 1,207

Avg Open Rate: 53.6%



Other Newsletters





Library

Book Report STAFF SPOTLIGHT

EVENTS SPOTLIGHT elementia Reception Reveals Power of Language and Art

Custodial Supervisor Provides Essential Service During Pandemic

Trevor while Xue worked days.

emergency response team.

procedures. Her was named

for the Library as part of that

organization and got the job

in mid-2019, the Johnson Co.

Her worked as a custodian for

JUNE 2021 * VOLUME XI CL thy and pleasant. That's never been more vital than

supervised by Chay Her. Custodial Supervisor with

ecause we knew there was a service that needed to provided, whether it be for patrons or for Library staff.

When the pandemic first stroack in March 2020. Her and his custodians deep cleaned every building hampooing all the carpets, cleaning walls, scrubbin bons, sanitizing surfaces and making the buildings potiess. And since the branches reopened last afe for staff and patrons.

He gets a lot of positive feedback from Library ent but gives all the credit to other

oing," he said. "If we are doing a good job, it's because staff are all doing what they're supposed anches. The smaller branches like Gardner and

Her, 46, has a compelling life story, beginning with in 1979, when he was four years old. He grew up in Sacramento and married his high school sweethea Xue (pronounced Sue).

When Trevor was a year old. Her moved his family

cleaning supplies, although gloves and masks were scarce at times. At Johnson County and extolled the Midwest's quality of

custodians and that was greatly

Overall, Her says moving his family from California to Joh In his spare time. Her and his wife love to fish at local lakes, and the

childhood in California, librarie seemed like stem, silent places. Nowadays, that's all different

seeing friendly librarians as well as

has changed," he said. "People are there for involvedge. They are there for enjoyment. And he's proud of the role he

language, poetry and visual arts to glory, struggle, survival and surrender. Selected teen writers read works that were riveting, wise, haunting and inspiring, about human bodies, bodies of water, memory, death and love. A slide show illustrated the

other winning visual art submissions Keynote speaker Franny Choi. claimed Korean-American writer ed poems from her books

> migrant experience and social ctivism, but also shares intensely

Choi told participants she was blown. bidden in the dark

enthusiastic and brilliant human beings," she said.

apped off the right with live mus The next issue's theme is "the

ited teens to mine the rich reals of the unfamiliar. the aliens among us and beyond us said editor Olivia Humphrey. "Find the murky edges of your imagination xists in the afterlife and what's

Sharing Poems of Profound Love and Loss

Traci Brimhall grew up in a home where the only ing the trial for a friend's murder iterature was X-Men comic books At the same time I was bringing new and the Bible. But that was enough life into the world. I was also sort of trying o instill in her a love of writing,

hnson County Library's teen literary magazine rated the creativity that fills the publication.

and empower the teens of Johnson County and

beyond," said Information Specialist Cassandra

and a great appreciation for

language, character and story.

and is also an award-winning writer known for lyrical poem and essays that explore both

eauty and terror in life.

On May 11, she shared he

nson County Library online

sudden and violent loss," she explained When "stuck" for what to write, she composed letters to Thanatos, exp shadow and darkness, and to Eros. She is now director of creative riting at Kansas State University about life and love. Those competing impulses became evocative poems in

She eloquently captured the conne between poet and reader: "I think want to see themselves in someone els anguage and that's a version of intimac Slumberless to the Land of Nod, published in 2020. Some of the poems and essays were written while she was

sanguage and that's a version of intimacy. Brimhall said. "Or they want a window and they want to see into a life and a way of being that they might not totally understa and empathize their way into that."



Library Helps Connect Songwriter to Global Music Initiative was thankful that Voell had reached out

to him early in his career, helping to spread

"It's only a blessing," Elliott said in an

interview from Colorado. "He (Bryan Voell)

was my first interview for 'Is Anybody Out

There? a message in a bottle, seeking to

find a community of like-minded creative

Voell was impressed from the beginning

a way of performing that you just have to

for identity and for immortality through

Anybody Out there?" and "Hologram."

He moved to Colorado in January 2019

and was making good connections in the

Denver area music and film community.

even being featured in a film festival in

art. Two fan fauncites of his are "Is

people. Five years later I get this email.

with Elliott's work and is delighted his

from Switzerland, It's beautiful,"

the word about his music.

grew up in Olathe, started performing in the Kansas City area, and is now based

In 2016 and 2017, Johnson County Local Arts Librarian Bryan Voell featured Elliott twice on the Library's local music blog. Partly through those posts, Elliott came to the attention of Beyond Music, a global music initiative launched by the non-profit Swiss Beyond Foundation and Co-Founder and rock legend Tina Turner.

On his Facebook page in February, Elliott shared the email from Switzerland, in which Beyond Music said. "Through Johnson County Library and on other channels we became aware of you and your musical talents." They invited him to join.

Jacoby says he was honored to be tapped by this impressive invitation-only platform. which last year had about 450 artists. He

WHAT'S INSIDE

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- 6 Taking a Closer Look:
- 7 Month in Review: May 2021

Library articles helped connect Elliott to Beyond Music. 'He has a very distinct. confident vision of how his music can be a visual experience as well." Voell said. February 2020, before the pandereic strud

No birth is Laos. His family were Henorg refugeer "He is a very accomplished singer and He used the pandemic time very product during the Vetram War and immigrated to the U.S. instrumentalist and he has a presence and composing and polishing new songs that, i

says, "wouldn't leave me alone." He also worked in film, "visual storytellir Elliott, now 27, taught himself keyboard with the music," to enhance each new sity now 16. and was in a band in high school, as well and released a new song and video March as in advanced choir at Olathe North railed "is That too Deep?" at High. He moved to Kansas City in 2015 and https://youtu.be/krgl.nsxNZy4. He had file performed at Davey's Uptown, recordBar assistance from Bas Tamiet, (artist name and other venues

He studied film and media for a year "Throughout the last year I've been finishing at KIU and now specializes in singing. up some of my favorite songs that I've ever songwriting and music videos in a genre he made," he said. "It's some of my strongest describes as "gritty supernatural pop." work." His earlier work was more dance pop. His pop persona is Y the Ghost, which while his never work is more emotional but Elliott says reflects the existential search still has a good dance vibe.

> Regarding Beyond Music, Elliott is excited about the collaborations he can build and the organization's mission to connect musicians from around the world. 'It has spiritual. overtones of bringing people together, to transcend all the differences that cause so much strife," he said.

Honnétel, whom he met at Olathe Nort

Monthly behind-the-scenes snapshot

Written by Lynn Horsley (KCUR)

Public Input Sessions



- 70 attendees for virtual Library OnDemand session
- 70 attendees for in-person, on-site session
- Website survey
- Questions of the Week at Antioch and online
- Outreach and focus groups with community groups planned

Annual Reports



- 2019 highlighted Lenexa City Center opening
- 2020 in progress, to be completed October 2021
- Focus will be on how the Library pivoted in 2020

Occasionals Campaign

one card, unlimited possibilities



unlimited rewards

This is my library card.



- Research began in 2013 with OrangeBoy Market Assessment
- Occasional persona developed
 - "Elder Millennial"
 - Familiar with the library
 - Needs convenience
- Work began again in 2019 and paused in 2020
- New library card designs and stickers rolled out in 2020

Occasionals Campaign



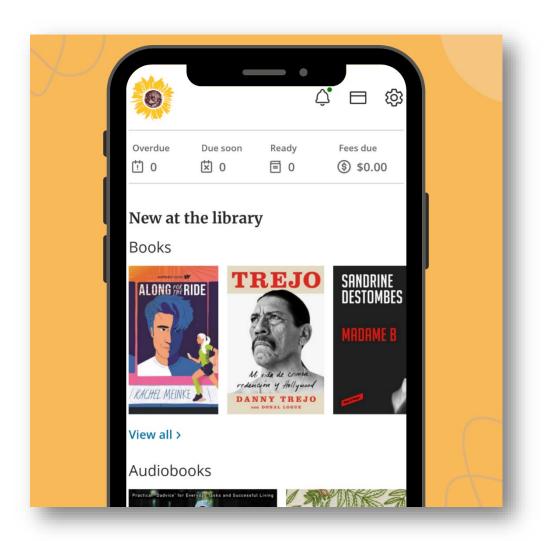


- Deployment of black library cards
- County-wide mailer and 30 second video spots in the fall
- Themes: discovery, growth, convenience, customizable experience

Occasionals Campaign



New App



- Integrates with web catalog
- New features:
 - Library announcements
 - Browsable staff recommendations
 - Upcoming titles
 - ISBN/UPC search

Library Day at the K



Looking Ahead

Department Initiatives

- Occasionals campaign
- Social media strategy
- "How to use the Library" video series
- New staff intranet

Ongoing Work

- CLMP and CRP project communication
- Branding alignment
- Refining procedures
- Community input





Central Building Upgrade, Part 2

Update – August 2021

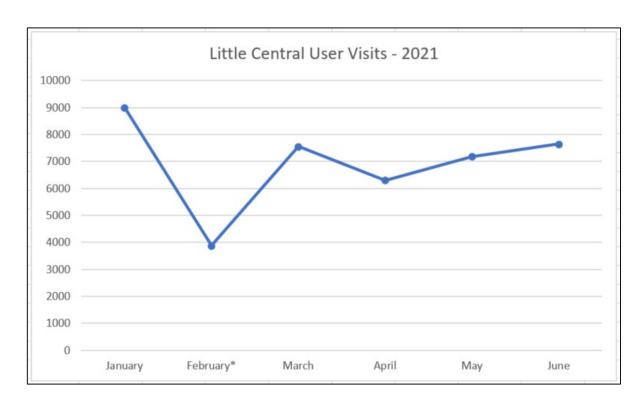


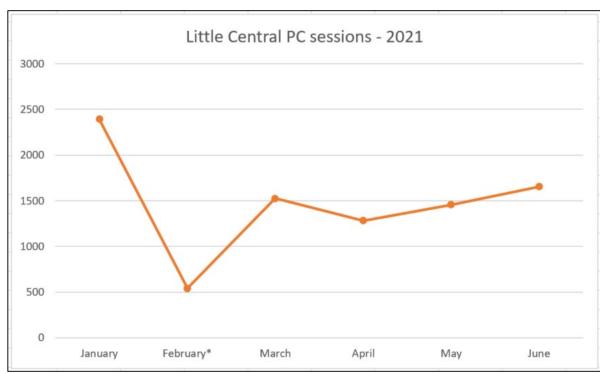
Updates

- Little Central update
- Construction update
- Next Steps
- Timeline



Little Central update





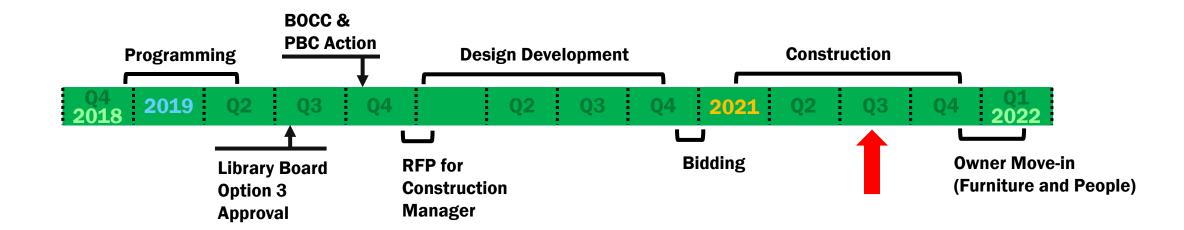
Construction update

- Construction activities this month
- Tours

Next Steps

- Construction activities anticipated for next month
- Continuing to develop move-in timeline

Central Building Upgrade, Part 2: Anticipated Timeline



Central Building Upgrade, Part 2: Technology Implementation

Library Board Presentation - August 2021



Technology interwoven throughout CBU2

- Create temporary work areas, support hybrid (remote and on-site) access during construction
- Set up, support Little Central during construction
- Refreshed technology infrastructure for the heart of the system
- Move all employees back into new work areas
- Install and support lots of cool new stuff!

Create temporary work areas

135 employees moved to 7 temporary work locations



Hoteling space at Antioch



Working remotely



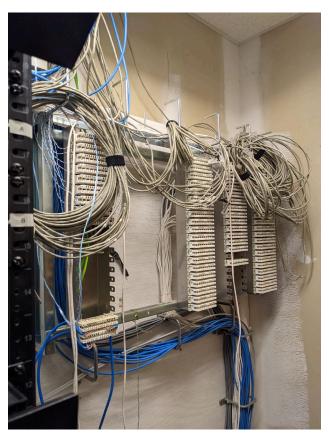
Maker workspace at Shawnee

Set up, support Little Central during construction





Refresh technology infrastructure for the heart of the system

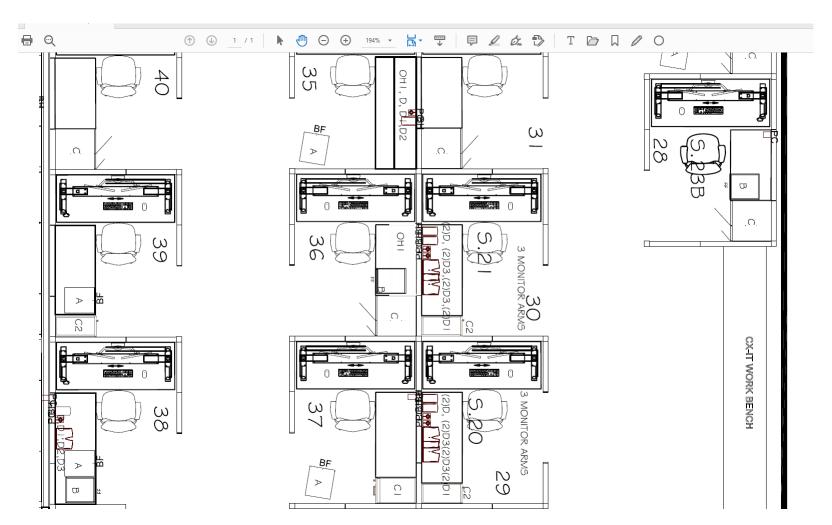


Old



New, showing Lenexa's as an example

Move all employees back into new work areas



Install, support lots of cool new stuff!

- Public computers update, laptop lending, Teen area service point, new self checks
- Public meeting and media rooms, and storytime room AV and room reservation displays
- Refreshed staff collaboration and meeting spaces
- Branch workspace staff laptops and desktops, processing stations, Drive-Thru, sorters
- Systemwide workspaces entry device for deliveries, technology integration into furniture

Antioch Library Replacement Project

Update – August 2021



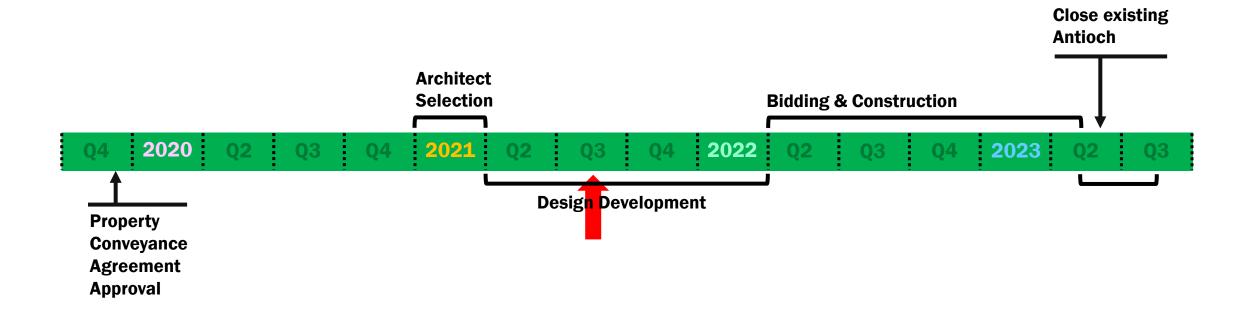
Updates

- Design update
- Public Art update
- Public Engagement update

Next Steps

- Design continues
- Public engagement continues

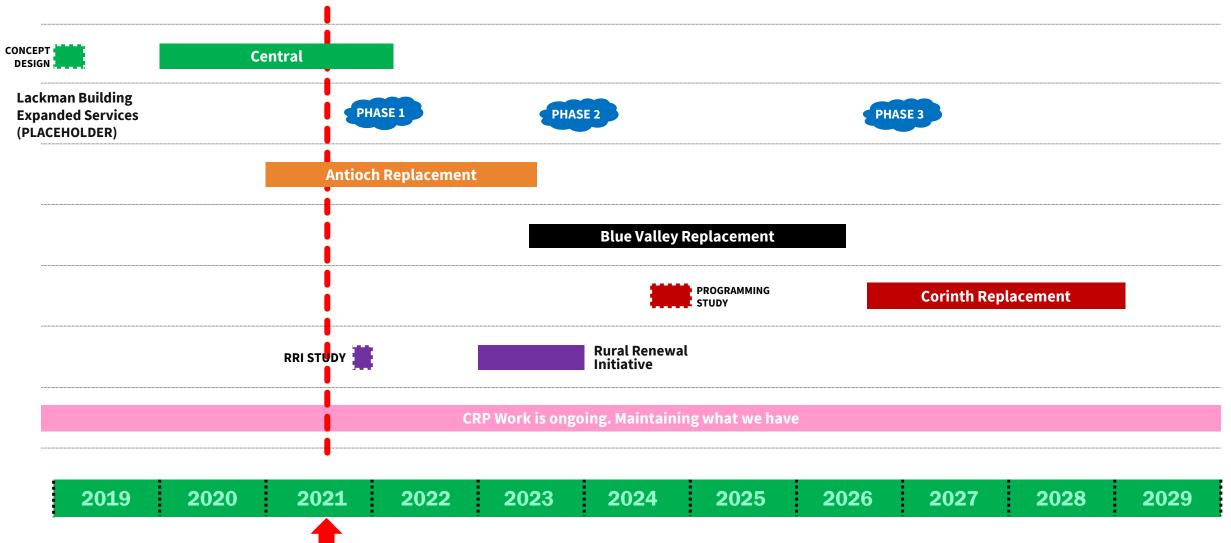
Antioch Replacement: Anticipated Timeline



Capital Improvement Projects Timeline Summary

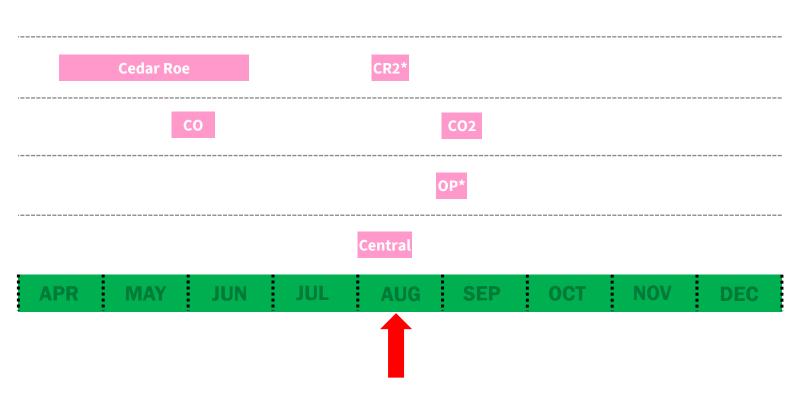
Update - July 2021





This visual is shown as an illustration with anticipated dates and may change.

Capital Replacement Program: Library Board-approved Closures



* Will seek Library Board approval at August 2021 meeting

This visual is shown as an illustration with anticipated dates and may change.

- Cedar Roe. Roof work is anticipated to begin in August (5 day closure).
- Corinth. Electrical work is anticipated to occur between September and November (up to 3 day closure).*
- Oak Park. Electrical work and staff space refresh anticipated to occur in August/September. (up to one week closure). Oak Park and Central closures will not overlap.
- Central (Little Central). Electrical work, between 8/2-8/15. Central and Oak Park closures will not overlap.



MINUTES JOHNSON COUNTY LIBRARY BOARD REGULAR MEETING

July 8, 2021 Monticello Library 4:00 p.m.

BOARD: Bethany Griffith, David Sims, Kelly Kilgore, Mitra Templin, Brandy Butcher, Fabian Shepard

Absent: Ali Seeling

BOARD ATTORNEY: Andrew Logan

BOCC: Commissioner Hanzlick was not present for this meeting.

STAFF: Sean Casserley, Ryan Dolan, Laura Hunt, Joseph Keehn, Jennifer Mahnken, Scott Sime, Stephanie

Stollsteimer, Ben Sunds, Dev Tillotson, David Vratny, Adam Wathen

Guests: Joe Connors

Board Chair Bethany Griffith called the meeting to order at 4:01 p.m.

CITIZENS COMMENTS:

Charlotte O'Hara shared her comments to the Library Board, "15712 Windsor Street. I come before the Board as a citizen, not as a commissioner, and I just want to say that I'm very concerned about the \$67 million that is planned for a library at 151st and Antioch approximately. I have talked to several people in the area and I have not found one person who is in favor of this. This is more than one third the cost of the courthouse. This is absolutely inexcusable expenditures of public money, and I just, as a citizen, I just want to voice my opposition loud and clear. Thank you."

Ms. Griffith thanked Ms. O'Hara for taking time out of her day to share her thoughts with the Board.

There were no other citizen comments.

REMARKS FROM THE LIBRARY BOARD OF DIRECTORS:

Ms. Griffith shared that as Commissioner Hanzlick was not present she would share her reading recommendation of the Witcher series, *The Amazing Dr. Ransom's Bestiary of Adorable Fallacies; A Field Guide for Clear Thinkers* by Douglas and MD Wilson as well as *The Coddling of the American Mind* by Greg Lukianoff and Jonathan Haidt.

DEVELOPMENT DEPARTMENT

FRIENDS OF THE LIBRARY:

Jodie Dietz presented on behalf of the Friends of the Library. Their written report is included in the July Library Board Report.

Financial Position

The Friends shared that they are in excellent financial shape and net revenues from January – May are 1700% over budget.

Internet Sales

The Friends received eBay Top Rated Seller status on May 26 due to the excellent work of internet sales volunteers.

The Friends have fulfilled 2,357 orders in May. Sales of note:

-	The Ultimate Evil: An Investigation into America's Most Dangerous Satanic Cult	\$195.31
-	Steel Construction Manual	\$142.82
-	The History of Old Time Farm Implement Companies and the Wrenches They Used	\$130.00

Sales Events in July

Ms. Dietz shared that The Friends have eased back into in-person book sales.

Books and Brews

The Friends will be hosting a Books and Brews books sale July 14 – 18.

UnBook Sales

The Friends will be holding a book sale for donations that are not books, such as puzzles and music CDs at the Blue Valley Library Meeting Room on July 31st.

Ms. Kilgore asked if the Friends are planning more of the events like the Books N' Brews in other communities.

Ms. Dietz shared that they were. She shared that the Friends has brainstormed the last year about better ways that they can engage with the community. They have talked about events such as this as well as author events. She shared that they are excited about the opportunities that the Friends can provide.

JOHNSON COUNTY LIBRARY FOUNDATION:

Stephanie Stollsteimer, Library Foundation Director, presented on behalf of the Johnson County Library Foundation. The written report is included in the July 2021 Library Board Report.

Kauffman Foundation Grant for 2020 - 2021 Update

Last year the Library received a two-year commitment for \$100,000. From the Kauffman Foundation. The total was \$72,000 last year and the Library is scheduled to receive another \$28,000 this year. The two programs benefitting from this are the Race Project KC and online programming.

Due to the success that came from this support, they asked for more money from online programming and qualified for an additional \$15,000 grant for this year to add live closed captioning to the ON24 platform.

Library Lets Loose Fundraising Event Goes Viral, September 18

The Foundation has been in the process of pre-producing a program about the Library and the importance of donor support. In addition to the September 18th event, the Foundation will also be hosting summer events to help build engagement.

Library Lets Loose Partners with the Department of Health and Environment

Library volunteers have been partnering with the Department of Health and Environment to assist handing out free COVID-19 testing kits at the Antioch Library. Volunteers gave out 140 kits and placed 10,000 business cards with vaccination information in Library holds.

COUNTY COMMISSIONER REPORT:

Commissioner Hanzlick was not present at this meeting.

BOARD COUNSEL REPORT

Charter Commission

Andrew Logan, Library Counsel, gave a report on the Charter Commission. Mr. Logan explained that at this time, the Charter Commission is hearing presentations from various county departments, agencies, and entities. The Charter Commission was established in February by the Board of County Commissioners and is authorized by state statute and the County Home Rule Charter. The Charter Commission meets every 10 years, first meeting in 2000, then again in 2011 and now this year. The purpose of the Charter Commission is to study the County government structure and determine if any changes need to be made to that structure. Changes are not mandatory or necessary. In 2011, at the last County Charter Commission, there was not any recommendation that changes be made.

Due to the nature of Johnson County Library as an independent taxing subdivision and its statutory scheme and structure, the Charter Commission has limited abilities to change the governance structure of the Johnson County Library or this Board because of that independent nature. There are 25 members who sit on the Charter Commission. These members are appointed by various groups within the county. The Charter Commission is currently going through the work of hearing from various groups and considering whether county government is working as it should.

Mr. Logan shared that recently, Sean Casserley, the County Librarian, presented to the Commission. Mr. Logan shared that he believed it was a great presentation that was very well received and emphasized the independent nature of the Johnson County Library but also the cooperation between the Library and county government. The presentation highlighted the collaboration and partnerships that have been ongoing and successful in areas where the library is required by statute to follow county policy, such as with HR and finance, as well as potential partnerships with other departments such as the sheriff's department for security measures, under consideration by this Board.

Ms. Griffith asked if the Commission was investigating or if they have any legislative power. She asked if the Commission would recommend to the legislature what needs to be amended.

Mr. Logan answered that the Charter Commission only recommends changes to the Board of County Commissioners. He shared that there is a deadline of next March 2022 to present their findings and any recommendations that they have for the Board. Mr. Logan stated that some of those recommendations, depending on what they are, may be presented to voters for a vote while other recommendations might be addressed in other ways at the county level by the Board of County Commissioners. Mr. Logan said that, yes, the Commission is making recommendations which are then considered by the Board of County Commissioners.

COUNTY LIBRARIAN REPORT

Finance Report

Finance Director David Vratny presented the Finance Report to the Board. The written report is included in the July Board Report.

Mr. Sims asked if the Library is fully staffed now as he has heard of other industries having trouble hiring people back.

Mr. Casserley shared that we are not fully staffed yet and the Library is not appearing to have any trouble hiring as it is still a desirable place to work. Mr. Casserley shared that working at this library system is highly sought after.

Branch Statistics

Adam Wathen, Associate Director for Systemwide Services, shared Core Operational Statistics. The written report is included in the July Library Board Report.

Mr. Wathen shared that the digital usage trend has shown that 2021 is beginning to return to 2019 patterns, as well as a significant increase over 2019 levels. Due to the closure of buildings in 2020, many patrons moved toward digital content.

Physical circulation of materials has dipped in comparison to 2018 and 2019 levels. This may be due to many buildings being under construction for parts of May as well as the impacts of COVID-19 on the publishing industry. There has been a lack of available new content to add to the collection and the Library may continue to see lower checkout rates until the publishing industry and supply chains return to normal.

Visitation has been increasing but is still lagging pre-COVID levels. Construction closures have contributed to the lack of visitation. It is expected that visitation numbers will rise of the upcoming summer months.

Mr. Wathen shared statistics showing the comparative number of circulation per staff member at each branch. He remarked that new branch openings, such as Monticello and Lenexa City Center, as well as the impact of COVID-19 in 2020 have affected these statistics.

Mr. Wathen shared the average number of computer sessions each month. Central Resource Library expects the most computer use per visitor with about one use in every four visits.

Mr. Sims asked how the Library tracks the number of daily visits.

Mr. Wathen shared that every branch has an electric eye or the gate counts visitors as they enter. He shared that every day at the branch staff record how many visits have happened at the branch.

Mr. Casserley shared background information about the Capitol Library Master Plan. Mr. Casserley explained that at the end of 2014 he was asked by the Commission and the Library Board to create a Capital Library Master Plan by looking at Library facilities and community needs. The Library worked with AIMS and Group 4 to complete a study. The price required to do the entire plan was a 1.1 mill increase. The report was presented to the Board of County Commissioners and the Commission agreed to partially fund that at that .75 mill level. The Commission also voted on the approval of that plan and the plan was passed by the Commission as well as the increase of .75 mill to fund the plan.

Part of the plan is that the Library meets by policy and reviews as a Library Board annually as far as prioritizing. This can be an update on the process. The Library worked with various school districts and their capital plans to understand the next 20-40 years and where they're planning to build schools. The Library is looking at AIMS as part of the statistical analysis. The Library believes there are two areas of growth in the community and now that it is 7 years into the plan, those predictions are continuing to prove to be true. Growth continues in the northwest where the Monticello Library is, and there continues to be substantial growth in the southeast, which would be where Blue Valley library exists today.

COMPREHENSIVE LIBRARY MASTER PLAN

Central Staff Space Consolidation (CSSC)

Scott Sime, Project Coordinator for JCL shared his report on the Comprehensive Library Master Plan. The written report is also included in the July Board Report.

Mr. Sime shared the user visits and PC usage has been holding steady Little Central.

Last month, the Library Board approved a temporary closure for the Central Library to complete major electrical work. Mr. Sime shared that the closure would occur from Monday, August 2nd through Sunday, August 15th.

Mr. Sime shared progress that has been made by the construction team. The Drive-through has been roofed and the canopy is being framed. On the interior of the building, about 95% of the drywall installation has been completed in systemwide staff areas. Drywall installation has now begun in branch areas and work continues to progress in the restrooms.

Mr. Sime shared that during the upcoming month, the construction team will continue work on the exterior walls of the building as well as interior wall framing and work on the overhead mechanical, electrical, and fire suppression installation. Furniture selection has begun and will continue through the next month.

Construction is still anticipated to be completed in 2021 and moving back in will continue into Quarter 1 of 2022. The Library's goal is to get the public areas open as quickly as possible.

Mr. Sime shared photographs from the construction site at Central.

Antioch Replacement Project

Mr. Sime shared that the team is in the design phase now and creating early concept drawings. They just completed their second public engagement with 65 members of the community attending. Patrons shared how they would like to use the library and what experience they are looking for.

Mr. Sime shared that public engagement will continue with questions online as well as in person at the Antioch branch.

Mr. Sime shared that they will start to have design meetings with staff and anticipate having a design update for the Library Board in September.

Mr. Sime shared that there have been no changes on the timeline for this project.

Overall Timeline

Mr. Sime shared that Cedar Roe reopened with new shelving and an improved HVAC system. Due to material supply delays, roof work is anticipated to begin in July or August.

The Corinth electrical work is anticipated to begin in July. The work is expected to take 3 days but may need to be moved back due to supply delays.

Oak Park will need closure for up to one week for staff space refresh and Arc Flash work.

Central will need closure from August 2nd through August 15th for electrical work. Due to Central and Oak Park being so close geographically, the Library has made sure not to overlap the building closures for these two branches.

Succession Planning Update

Mr. Casserley's written report is included in the July Library Board Report.

Mr. Casserley shared that they have been working with the Howe Street Group to recognize and identify qualities of leadership and create pathways for staff to move forward.

Mr. Casserley shared that the reason for this work is to create a document that shows a continuation of operations if there are changes in the leadership team at the Library and to create pathways for staff to move into other positions. Mr. Casserley will deliver this to the Library Board at his appraisal.

Charter Commission Update

Mr. Casserley shared updates on his presentation to the Charter Commission. He shared three questions that the Commission was interested in:

- What is you agency/department/Office charged with doing as part of the County government and how do you do that, including your budget and your reporting authority?
- How does the current structure of the County government help or limit your department's/agency's/Office's ability to fulfill its mission and serve County citizens?
- What challenges do you foresee your department/agency/Office facing in the next 10 years that the 2021 Charter Commission should consider (and the County should anticipate may be part of the consideration of the 2031 Charter Commission)?

BOCC Strategic Focus

Mr. Casserley shared that the BOCC had a 2-day retreat recently where the Executive Leadership Team of the County created 4 strategic directions:

- 1. Assess, advance, and implement strategic capital planning and resulting major projects with efficiency and effectiveness.
- 2. Develop a forward-thinking transit approach that connects the community and serves vulnerable populations.
- 3. Strengthen and finance the appropriate level of service to meet the needs of the county's vulnerable populations and create conditions that promote community health.
- 4. Provide an ongoing focus to develop innovative initiatives and policies, across the organization and community, that enhance operational effectiveness and efficiency, levels of customer service, and stewardship.

Claridge Court Parking Request

Mr. Casserley shared that the Library has received a request from the Claridge Court requesting to use the Corinth Library parking lot for their staff. Mr. Casserley shared that he is looking for the Board to provide guidance. He shared that his only caveat is that the Library is not in the parking business and that if the Library provides this exception the Board will then need to consider all further requests to use Library parking lots in the future.

- Ms. Templin asked how many spots and between what hours Claridge Court was requesting.
- Mr. Casserley answered 8 to 10 spots during business hours.
- Ms. Kilgore asked what Claridge Court was.

- Mr. Casserley answered that Claridge Court is an assisted living facility.
- Ms. Templin asked how many parking spots there are in the lot.
- Mr. Casserley shared that he would guess there are about 30 spots in total. He also shared that the parking lot on two levels and Claridge Court is requesting spots on the second level.
- Mr. Sims asked if it is permanent.
- Mr. Casserley shared that it was permanent. He shared that they have made this request before and previous requests had been denied.
- Ms. Templin shared that she has trepidations about approving this request as it could set a precedent. She also shared that she has been to Corinth and had trouble finding a parking spot in the past. She does not want our Library patrons to have problems using the parking lot that the Library has provided for them.
- Mr. Casserley shared that the Corinth Library has had Legislative Coffee programs that have been highly attended, which the parking lot was unable to accommodate.
- Ms. Templin shared that the Edible Discussion and children's programs also bring many patrons to the Corinth Library.
- Ms. Griffith shared that her inclination is that it would be a slippery slope as the Corinth parking lot is already a limited resource and we need to protect those spots for Library patrons.
- Ms. Butcher agreed and said that we do not have a lot of space to share.
- Ms. Griffith said she would like to send her apologies that we cannot facilitate that partnership.
- Mr. Sims agreed due to partnerships that the Library has made regarding parking in the past are different due to those buildings being closed on Sundays.

CONSENT AGENDA

Minutes of the June 10, 2021 Library Board Meeting

Motion: Brandy Butcher moved to approve the consent agenda.

Second: Kelly Kilgore

Motion approved unanimously

OLD BUSINESS

Consideration of approval of a partnership with the Sheriff's Office

Mr. Casserley shared that this topic was covered in the last Library Board Meeting in June and covers entering a Memorandum of Understanding with the Sheriff's Department. Mr. Casserley explained that one vacant full-time library manager position would be transitioned to the security specialist. The Library would retain ownership of that position although the position would be transferred to the Sheriff's Office as part of the partnership. The current Memorandum has had legal review and will need to be renewed annually by the Library Board.

Ms. Kilgore asked if there would be more full-time positions needed in the future.

Mr. Casserley shared that they look at incident reports to see if there is an uptick in issues that they may realize that the staffing level is not adequate. Mr. Casserley shared that data would drive future staffing decisions and those decisions would be made by the Library Board after going to the personnel review committee, the budget committee, and the BOCC.

Mr. Sims asked if there were cost savings with this partnership.

Mr. Casserley shared that there would not be any direct cost benefits but there would be indirect cost benefits such as moving from reactive to proactive when handling issues. Mr. Casserley shared that this would not increase cost but would increase library security levels.

Motion: Kelly Kilgore moved the Johnson County Library Board of Directors approves the Memorandum of Understanding between Johnson County Library and the Sheriff's Office for 2021.

Second: Branch Butcher

Motion approved unanimously

NEW BUSINESS

Consideration of approval of the temporary closure of Cedar Roe Library for roofing repairs.

Mr. Casserley shared that the Cedar Roe Library would need to close for a period of approximately 5 days to allow for the replacement of sloping roof shingles.

Mr. Sims asked if the costs were elevated on top of the delays.

Mr. Casserley shared that the contract as the contract has been signed there is a guaranteed maximum price on the project. Mr. Casserley shared that he does not see the price for the Cedar Roe roofing project going up.

Ms. Griffith shared that everyone was doing the best they can.

Motion: David Sims moved to approve a temporary closure of Cedar Roe Library for a period of approximately five days in July and/or August to allow for the replacement of sloped shingle roofing.

Second: Fabian Shepard

Motion approved unanimously

Consideration of approval of the temporary closure of Oak Park Library for Arc Flash work and interior updates.

Mr. Casserley shared that the Oak Park Library will need to temporarily close for Arc Flash work. Mr. Casserley shared that the Library is attempting to not have multiple libraries closed simultaneously.

Motion: Brandy Butcher moved to approve the temporary closure of the Oak Park Library, for up to one week in August and/or September to perform Arc Flash hazard work and interior updates.

Second: Mitra Templin

Motion approved unanimously

Consideration of approval of updates to ARM 60-10-70 (Parking Policy), to add specific language around overnight parking.

Mr. Casserley shared that the Library has had incidents where someone begins to use the library parking lots as a space to live in their car and sleep overnight. Mr. Casserley shared that The Library is looking for a change in policy that prohibits camping overnight in the library parking lots.

- Ms. Templin asked how many incidents the library has had
- Mr. Casserley shared that he could think of two.
- Ms. Templin asked if that was in the last 8 years.
- Mr. Casserley confirmed that it was in the last 8 years. He shared that there is one incident happing at this time.

Ms. Templin questioned the language that was added to the policy as it does not specifically identify those types of situations. Ms. Templin shared that the new language puts limits on parking from 10 p.m. to 5a.m. which could cause a patron's car to get towed. Ms. Templin questioned changing the ARM if the Library already has legal abilities to tow.

Mr. Casserley shared that there are situations such as at Lenexa City Center where they might have an event where alcohol is involved, and someone may leave their car in the library parking lot. Mr. Casserley shared that these are not the types of situations that they are talking about. He shared that there is no one patrolling the parking lots but that they are looking for a pattern of behavior that they may need to investigate.

Ms. Templin asked if the Library already does this.

Mr. Casserley shared that the Library does not have the authorization to say that overnight parking is not prohibited on the premises as there is currently not a policy that prohibits that.

Mr. Casserley asked the Library Board if they would like the Library to come back at next month's meeting with more explicit language about camping or sleeping in a car.

- Ms. Templin shared that would be her preference.
- Ms. Griffith agreed that she would like the see more specificity on the language.
- Mr. Casserley said that they will table the issue and come back with refined language.

Mr. Shephard shared that he was concerned at that wording as well as he had made a trip once and had thought of the Library as a convenient place to leave his car.

Mr. Casserley shared that he would work with legal counsel and bring a draft back for the Library Board to review.

No other business to address

ADJOURNMENT

Motion: Mitra Templin moved to adjourn the meeting.

Motion a	approved unanimously				
Meeting adjourned at 5:00					
SECRETARY_	David Sims				
CHAIR	Bethany Griffith	SIGNED	Sean Casserley		

Second: Brandy Butcher

JOHNSON COUNTY LIBRARY GIFT FUND TREASURER'S REPORT

Period: JUN-2021

		Receipts	Payments	Balance
Opening of	ash balance			\$93,410.52
	Add Receipts	\$102,988.25		
	Less Payments		\$360.36	
Ending Cash balance				\$196,038.41
	Less Liabilities		\$1,414.31	
Unobligated cash balance				\$194,624.10

APPROVED: _	
DATE: _	

To: Johnson County Library Board of Directors

From: Sean Casserley, County Librarian

Date: August 12, 2021

Re: Corinth Library: Temporary Closure for Arc Flash work

Issue: Consider approving the temporary closure of the Corinth Library for up to three days during September-November to complete electrical Arc Flash work.

Suggested Motion: I move to approve the temporary closure of the Corinth Library for up to three days during September-November to complete electrical Arc Flash work.

Background: In February 2019, the Johnson County Library Board of Directors contracted with Herzig Engineering for Arc Flash Hazard Analysis and Compliance engineering services. The Library is working with Facilities to implement options to mitigate hazards and appropriately label equipment.

In February 2020, the Johnson County Library Board of Directors approved the 2021-2025 Capital Improvement Plan which includes the Capital Replacement Plan (CRP). Implementation of the CRP work will at times require temporary closures at different locations to facilitate needed work at our buildings.

The Arc Flash hazard work will require the power to be shut off to the building for a few days. For this reason the Library recommends that the Corinth location be closed during the Arc Flash work.

This work was initially scheduled for April-May 2021 and had to be postponed because of material unavailability due to supply chain constraints. Because of this uncertainty, we are waiting until we have a confirmed ship date and tracking information before scheduling the work.

Analysis: The need for building power to be shut off for completion of the Arc Flash/electrical distribution upgrades require the recommendation to temporary close the Corinth library to patrons and staff – the work is anticipated to take up to three days. The Facilities team is coordinating with contractors, the local utility company, and internally with Corinth managers and the CX-Communication team, who will update patrons and staff when exact dates are confirmed.

Funding Overview: This work is funded by existing approved Library Capital Replacement (CRP funds.

Alternatives: 1) Not approve the closure which would require this work to be completed at a later date

Recommendation: To approve the temporary closure of the Corinth Library for up to three days during September-November to complete electrical Arc Flash work.

Suggested Motion: I move to approve the temporary closure of the Corinth Library for up to three days during September-November to complete electrical Arc Flash work.